

March 11, 2010

Dear Supra Customers,

Exciting Update Coming to SupraWEB!

We have an updated release of our SupraWEB coming the week of March 15th that will bring several new features including:

- Enhanced reporting features, including the ability to customize showing reports by listing, and automatically send them to the homeowner.
- A new mobile version of SupraWEB, designed specifically for smartphones, allowing you to email showing reports to your clients, see feedback, and get an update code.
- Improved showing feedback options, including the ability to create up to ten customized questions per listing.
- Single Sign On (SSO) login which will provide higher data security and reduce the number of logins you have to manage.

It will be necessary for all SupraWEB users to create a new user ID (an SSO) and password before they can access SupraWEB. This will be a one time process. After that, you will use your new SSO to log into SupraWEB (no longer will you need your Key Number and PIN).

Where can I learn more about this new feature?

We have created a website located at www.ekeyprofessional.com/sso.html which provides a summary of the change, and a tutorial on how to set up your SSO. Please note that you do not have to create your SSO right now. Once the new SSO system is implemented, you will need to complete the SSO process the first time you log into SupraWEB.

You can also call us at 1-866-421-0308 with questions about this change. We have brought in additional staff members to answer your questions about this change.

Why are these changes being made?

1. By utilizing the SSO technology, we are able to bring customer billing information into SupraWEB (this information is currently in Agent Web Pay).
2. Now that billing information can be accessed in SupraWEB, it will not be necessary to maintain two sets of login information. One login gives access to all the keybox management tools, as well as billing details.
3. This upgrade also allows us to offer ActiveKEY and DisplayKEY users the option of paying their bill with a credit card. This has been one of our most commonly heard requests and we are happy to be able to provide this service.

We greatly appreciate your continued business. We are working hard to add features and functions to the Wireless Information System that will continue to provide security and timely market information.